



Our ref: EBU/EBL

27 February 2025

Dear Parent/Carer

Maltby Redwood Academy Outcomes of the LGC Parent/Carer Survey Autumn 2024

Now that governors have had a chance to discuss this, I am pleased to be able to share with you the outcomes of the Parent/Carer survey which governors undertake each year. The survey was conducted as part of the LGC commitment to **'engage with stakeholders'** which is a core function of Governance. This is just as important a function of Governance as are the long standing three core functions:

- To ensure the clarity of vision, ethos and strategic direction of the school.
- To hold leaders to account for the educational performance of the school and its public and the performance management of staff.
- To oversee the financial performance of the school, making sure its money is well spent.

In the table below you will see the number of parents/carers who answered in each option. In addition to the numbers of responses, Governors have also included the percentage of responses this number represents. Some slight variations are explained by rounding up/down to a single percentage.

Notes on the survey process

- Recognising the expectation that the Local Governance Committee (LGC) will have **'mechanisms for enabling the board to listen, understand and respond to the voices of parents/carers'**, the LGC have surveyed parents/carers views annually since 2021. This document provides detail of the responses which Governors discussed at their recent meetings.
- The Redwood LGC surveys utilise the same questions that Ofsted ask on the Parent View website when inspecting a school.
- To ensure the survey provides an accurate picture of the responses, where a parent has 3 children in school, 3 'votes' are recorded against each question; 2 children equates to 2 'votes'. If a parent records different answers for their children, this is built into the analysis.
- In the table below you will see the numbers of parents/carers who answered in each option. In addition to the numbers of responses, Governors have also included the percentage of responses this number represents. Some slight variations are explained by rounding up/down to a single percentage.

<i>Responses to questions that applied to all children Responses representing 71/183 on roll (39%) from 54 parents/carers</i>	STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE	DON'T KNOW or NOT APPLICABLE
My child is happy at this school	70 (73%)	24 (25%)	2 (2%)		
My child feels safe at this school	71 (74%)	24 (25%)	1 (1%)		
The school makes sure its pupils are well behaved	30 (31%)	63 (66%)	2 (2%)		1 (1%)
The school makes me aware of what my child will learn during the year	52 (54%)	41 (43%)	3 (3%)		
The school has high expectations for my child	58 (60%)	34 (35%)	1 (1%)		3 (3%)
My child does well at this school	61 (64%)	30 (31%)	3 (3%)		2 (2%)
The school lets me know how my child is doing	43 (45%)	50 (52%)	3 (3%)		
There is a good range of subjects available to my child at this school	56 (58%)	39 (41%)			1 (1%)



My child can take part in clubs and activities at this school	58 (60%)	28 (29%)	5 (5%)		5 (5%)
The school supports my child's wider personal development	47 (49%)	40 (42%)	3 (3%)		6 (6%)

<i>Responses to questions that only applied to some children</i>		STRONGLY AGREE	AGREE	DISAGREE	STRONGLY DISAGREE
<i>If your child has been bullied, the school dealt with this quickly and effectively</i>	Of 44 responses to this question	16/44 (36%)	25/44 (57%)	3/44 (7%)	
<i>If you have raised concerns with the school they have been dealt with properly</i>	Of 75 responses to this question	34/75 (45%)	34/75 (45%)	7/75 (9%)	
<i>If your child has special educational needs and/or disabilities – the school gives them the support they need to succeed</i>	Of 47 responses to this question	20/47 (43%)	23/47 (49%)	4/47 (9%)	

I would recommend this school to another parent	YES 90 (94%)	NO 0	UNSURE 6 (6%)
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Commentary on Overall Findings

The responses representing 96 out of 190 children on roll, was more than the 39 responses received by Ofsted when the school was last inspected in March 2022. This was however, lower than the response to last year's survey. Governors feel it is fair to assume that if parents chose not to respond, they must be generally content.

Parents representing 90 out of 96 children would recommend the school which is hugely positive - just a few were unsure. No-one said they would *not* recommend the school to another parent. All those who were unsure nevertheless answered positively to many of the questions.

We hope parents/carers agree that the response to the survey is really encouraging although, as ever, governors will never be satisfied until all parents 'strongly agree' to every question asked!

It was encouraging that so few parents felt they 'didn't know' the questions. The school has been working hard at its approaches to sharing information with parents and carers and the survey shows that this seems to be working well.

Governors feel staff can rightly be proud of the positive outcomes of the survey. It was very reassuring that so many parents felt they could contact the school if they did have a concern. The school cannot deal with an issue if they don't know about it and it is consequently very pleasing that parents feel that they can approach the school if they do have a worry at any time. However, a survey like this will never replace the need for dialogue with our families about individual children.

Maltby Redwood is working really hard to constantly improve provision for children with special educational needs and disabilities and the survey demonstrated that only a small number of parents felt that more could be done. Governors regularly discuss how the school is responding to children with additional needs, although never discuss individual children.

A number of parents felt their child had been bullied, but almost all felt this had been dealt with quickly and effectively. Whilst everyone may not agree with what is and what *isn't* bullying behaviour, governors have asked staff to consider even more ways to communicate their policy and responses to potential bullying incidents to provide even more reassurance for parents/carers.

Lastly, in addition to the overwhelming majority of parents who expressed their satisfaction with the school, it is always a pleasure to read the lovely comments that parents took the trouble to write. A couple of examples:

"Love the welcome we get each morning and the care they give my child entering and leaving the premises"

"We could not have placed our boys in a better school. We are so impressed with their learning and how much they have learnt in such a short time. The boys' teachers are so supportive and we are grateful for how they look after them"



Governors hope you found this information useful and thank you again to those that took part in the survey. Our aim is for us as governors to work together with parents/carers, academy staff and Maltby Learning Trust, to help Maltby Redwood Academy to be the best school possible for all our children.

Yours sincerely

Liz Buxton

Mrs E Buxton
Chair of Governors

