

# Parent-Carer survey - Autumn 2023

*Thank you to everyone who completed our survey*

## Notes on the survey process

- ❖ Recognising the expectation that LGCs will have '**mechanisms for enabling the board to listen, understand and respond to the voices of parents/carers**', the LGC have surveyed parents/carers views annually since 2021. This document provides detail of the responses which governors discussed on 1<sup>st</sup> February.
- ❖ The Redwood LGC surveys utilise the same questions that Ofsted ask on the ParentView website when inspecting a school.
- ❖ To ensure the survey provides an accurate picture of the responses, where a parent has 3 children in school, 3 'votes' are recorded against each question; 2 children equates to 2 'votes'. If a parent records a different answer for their children, this is built into the analysis.

In the table below you will see the numbers of parents/carers who answered in each option. In addition to the numbers of responses, governors have also included the percentage of responses this number represents. Some slight variations are explained by rounding up/down to a single percentage.

| <i>Responses to questions that applied to all children</i>                 | <b>Strongly agree</b> | <b>Agree</b> | <b>Disagree</b> | <b>Strongly disagree</b> | <b>Don't know</b> |
|--|-----------------------|--------------|-----------------|--------------------------|-------------------|
| <b>Responses representing 149/201 on roll (74%)</b>                        |                       |              |                 |                          |                   |
| Q1 My child is happy at this school  | 93 (62%)              | 54 (36%)     | 2 (1%)          |                          |                   |
| Q2 My child feels safe at this school                                      | 106 (71%)             | 42 (28%)     | 1 (1%)          |                          |                   |
| Q3 The school makes sure its pupils are well behaved                       | 70 (47%)              | 63 (42%)     | 4 (3%)          |                          | 12 (8%)           |
| Q5 The school makes me aware of what my child will learn during the year   | 98 (66%)              | 49 (33%)     | 2 (1%)          |                          |                   |
| Q8 The school has high expectations for my child                           | 88 (59%)              | 58 (39%)     |                 |                          | 3 (2%)            |
| Q9 My child does well at this school                                       | 98 (66%)              | 50 (34%)     | 1 (1%)          |                          |                   |
| Q10 The school lets me know how my child is doing                          | 88 (59%)              | 52 (35%)     | 6 (4%)          | 2 (1%)                   | 1 (1%)            |
| Q11 There is a good range of subjects available to my child at this school | 107 (72%)             | 42 (28%)     |                 |                          |                   |
| Q12 My child can take part in clubs and activities at this school          | 95 (64%)              | 43 (29%)     | 1 (1%)          |                          | 10 (7%)           |
| Q13 The school supports my child's wider personal development              | 90 (60%)              | 51 (34%)     | 2 (1%)          |                          | 6 (4%)            |

| <i>Responses to questions that only applied to some children</i>   |  | <b>Strongly agree</b> | <b>Agree</b>        | <b>Disagree</b>   | <b>Strongly disagree</b> |
|--|--|-----------------------|---------------------|-------------------|--------------------------|
| <b>Q4 If your child has been bullied, the school dealt with this quickly and effectively</b>                                       | <b>Of 65 responses to this question</b>  | <b>32/65 (49%)</b>    | <b>28/65 (43%)</b>  | <b>4/65 (6%)</b>  | <b>1/65 (2%)</b>         |
| <b>Q6 If you have raised concerns with the school they have been dealt with properly</b>   | <b>Of 112 responses to this question</b> | <b>65/112 (58%)</b>   | <b>40/112 (36%)</b> | <b>7/112 (6%)</b> |                          |
| <b>Q7 If your child has special educational needs and/or disabilities – the school gives them the support they need to succeed</b> | <b>Of 56 responses to this question</b>  | <b>35/56 (63%)</b>    | <b>18/56 (32%)</b>  | <b>2/56 (4%)</b>  | <b>1/56 (2%)</b>         |

*... and finally everyone was asked to respond to this question ...*

|   |                         |                |                         |
|---|-------------------------|----------------|-------------------------|
| I would recommend this school to another parent | <b>YES</b><br>145 (97%) | <b>NO</b><br>0 | <b>UNSURE</b><br>4 (3%) |
|---|-------------------------|----------------|-------------------------|

The responses representing 149 out of the 201 children on roll, was significantly more than the 39 responses received by Ofsted when the school was last inspected in March 2022. Governors are very grateful that so many parents provided us with this feedback which so helpfully informs our work and that of the staff.

All parents rightly make up their own mind about their child's school, but governors hope that newer parents will be encouraged that such a high percentage of parents would recommend the school to others.

The responses to questions relating to all children were again overwhelmingly positive this year, with only a very small number of parents who *disagreed* or *strongly disagreed* to any question asked. Answers to some questions, most notably relating to *pupil behaviour*, and *how well children are doing at Redwood*, have shifted this year, from *Agree* towards *Strongly agree*. This is especially pleasing, indicating that approaches and communication about the aspects of school life that the survey covers, are being strengthened year on year.

There may be different reasons why a small number of parents felt they *didn't know* about some aspects, for example about clubs and activities in which children can take part, but most *didn't know* answers came from parents of nursery-age children, to whom clubs do not apply due to staffing ratios needed. Staff will continue to review how information is shared with parents to ensure the most efficient communications are in place. Governors and the Principal know that there is no room for complacency and are still ambitious for future surveys to convert an even greater number of responses towards those who '*Strongly agree*' as the academy develops still further.

Whilst everyone at Maltby Redwood can be justly proud of the positive results of this survey, it is always important for staff to know if any parent has any concerns or queries at any time. Of the parents who had raised a concern during the year, the fact that 95% agreed or strongly agreed that this had been dealt with properly is very encouraging. The school cannot deal with an issue if they don't know about it and it is consequently very pleasing that parents feel that they can approach the school if they do have a worry at any time.

The positive responses and the fact that some parents used the survey form to record their appreciation for the work of the academy was lovely. Survey findings were shared with staff. A small number of parents chose to comment on the reverse of the survey form, providing suggestions and/or further details about any concerns they had. This is helpful and although the survey is not intended to replace the need for dialogue between school and home around the needs of individual children, these comments have been passed to Mrs Berry who will speak to parents concerned, unless she had already done so.

*Governors hope you found this information useful and thank you again to those that took part in the survey. Our aim is for us as governors to work together with parents/carers, academy staff and Maltby Learning Trust, to help Maltby Redwood Academy to be the best school possible for all our children.*